



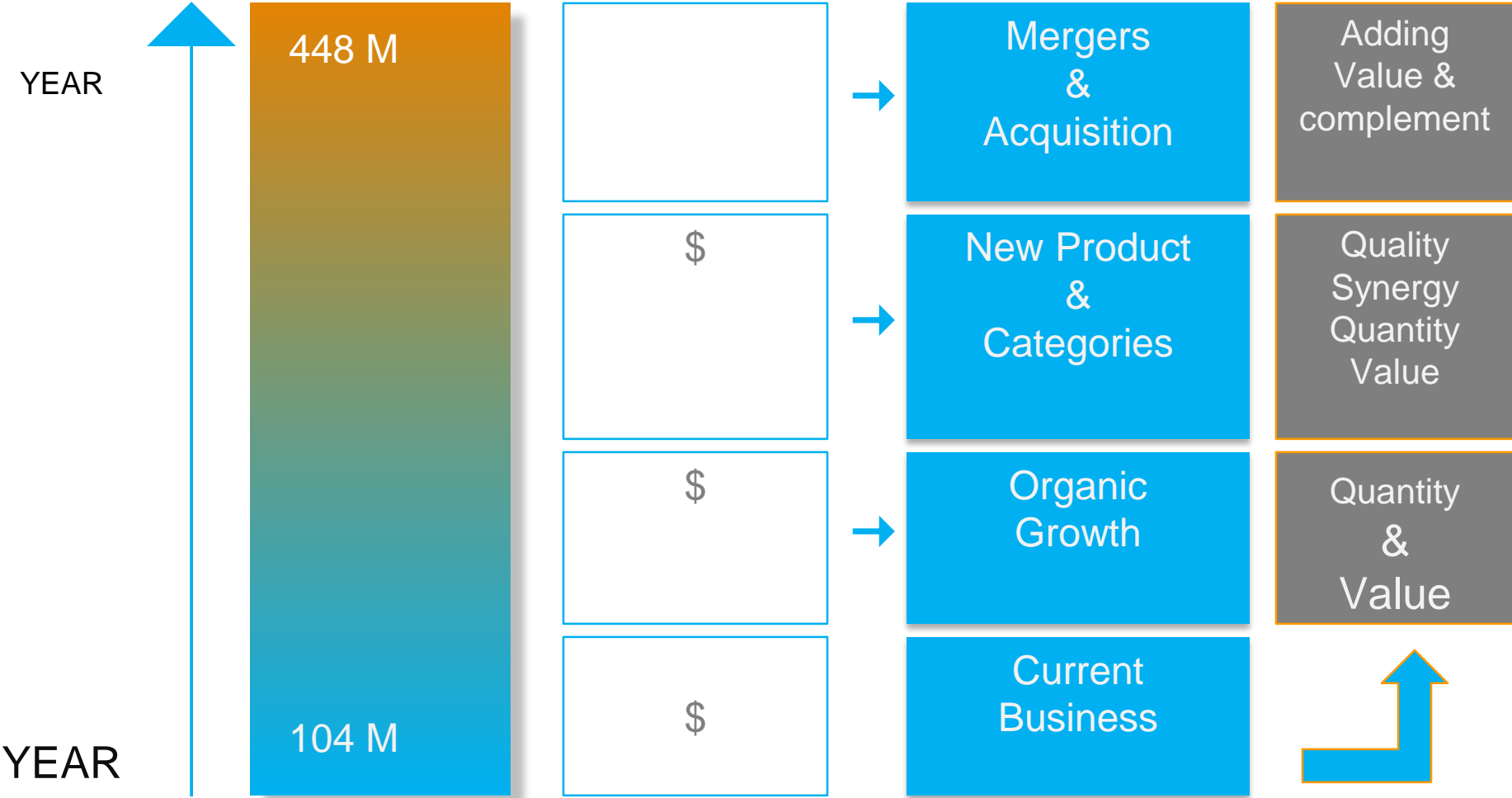
**GROWTH  
BYTES**

**إستراتيجية نمو سلسلة محلات مواد غذائية**

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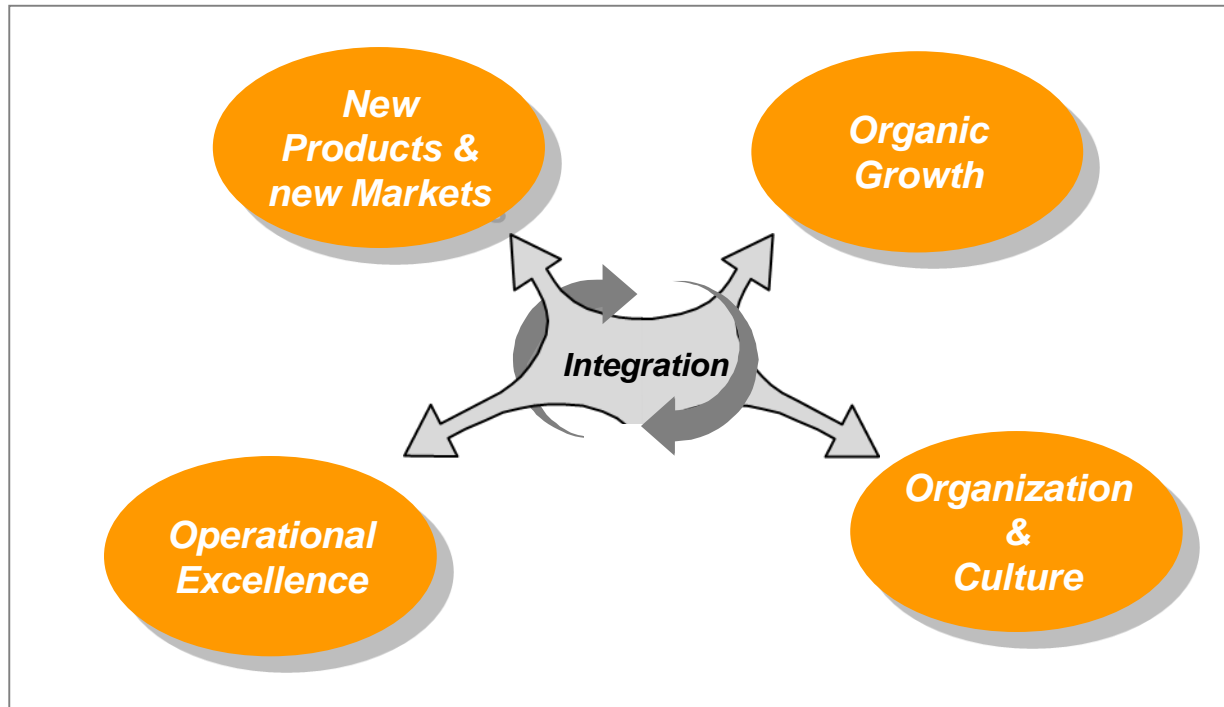
**(company name) is planning to achieve (\$) sales targets, through the following growth strategies**



□ Outlining growth strategy that would realize the 4 X 4 Target

(company name) will achieve its vision through a strategy founded on four concurrent tracks with focus on driving growth and execution capability.

## Growth drivers



### 1) New products

- Identify new categories
- Identify new products
- Expand to new markets
- Manage integration
- Align product development with co. Strategy

### 2) Organic Growth

- Category growth and management
- Channel growth
- Identify new consumer segment
- Hidden fruits: products and potential stars

## Executional Capability

### 3) Operational Excellence

- Strengthen finance and performance management
- Cost leadership
- Marketing and sales effectiveness
- Upgrade people performance
- Value supply chain
- Shared services and leverage economy of scale

### 4) Organization & Culture

- Introduce corporate structure and governance
- Change culture from production driven to market driven

## Executive Summary

### Sales Targets

To achieve 442 Million target, on average,  
existing and new categories will have to grow at 91% a year

Category	2008	2009	2010	2011	2012	Annual Growth	
						Market	Target
Vegetable Oil	76.0	90.1	106.9	126.8	150.4	0.7%	18.6%
Biscuit	10.0	15.0	22.4	33.4	50.0	8.0%	49.5%
Juice	4.0	4.8	5.8	6.9	8.3	8.0%	20.0%
Chips & Bofak	10.0	12.0	14.4	17.3	20.7	N/A	20.0%
Hot Sauce	2.0	2.4	2.9	3.5	4.1	N/A	20.0%
Tuna	2.0	4.5	10.0	22.4	50.0	5.0%	123.6%
Sparkling Juices		0.2	0.3	0.6	1.0	-23.0%	68.5%
Frozen Meats					1.1	7.8%	83.0%
Processed Cheese		12.4	19.8	31.7	50.7	1.7%	60.0%
Chocolate & Confectionaries					2.9	5.0%	106.0%
Croissant & Cake & Other		0.6	2.2	7.4	25.2	7.0%	240.0%
Waffles		1.0	2.2	4.7	10.1	N/A	116.0%
Powder Milk		1.8	2.8	4.5	7.1	19.0%	58.0%
Chewing Gum		0.7	2.2	6.7	20.1	1.0%	200.0%
Tomato Paste		4.9	6.2	7.9	10.0	3.8%	27.0%
Rice			2.9	9.5	30.9	6.0%	226.0%
Other					5	N/A	115.5%
<b>TOTAL SALES</b>	104.0	150.4	201.0	283.1	442.6		
<b>Annual Total Sales Growth</b>		45%	34%	41%	56%		91.3%

New Category

Existing Category

# Executive Summary

## New Growth Categories

The market and industry outlook reveals the following new growth categories for (company name):

### New Growth Categories

Processed Cheese



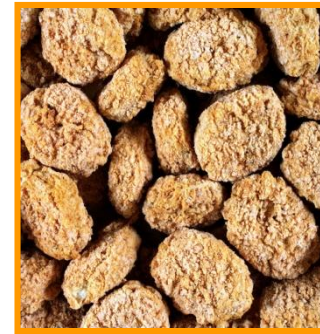
Chocolates & Confectioneries



Sparkling Juices



Frozen Processed Meats



Powder Milk



Waffles



Cake, Croissant and Other



Chewing Gum



Rice



Tomato Paste



## In order for (company name) to achieve, we recommend the following:

- ❑ (company name) must build, sustain and grow a commodity product portfolio that target the following channels:
  - ❑ Wholesale Channels
  - ❑ Hotels, Restaurant and Catering ((COMPANY NAME))
- ❑ This portfolio must includes the following category in addition to many other categories that are highly consumed in those channels:
  - ❑ Vegetable Oils
  - ❑ Processed Cheese
  - ❑ Tomato Paste
  - ❑ Rice, Pasta
  - ❑ Olive oil and olive
  - ❑ Juices Tetra Pack
- ❑ (company name) must have an upgraded portfolio of products that target :
  - ❑ Supermarkets
  - ❑ Mini- markets
  - ❑ Large Groceries
  - ❑ This portfolio must contain the following:
    - ❑ Confectionery Chocolate
    - ❑ Biscuits , Crackers
    - ❑ Juices PET
    - ❑ Chips & Bufak
    - ❑ Chewing Gum
    - ❑ Tuna range
    - ❑ Sparkling Juices
- ❑
- ❑ (company name) must build the right strong capabilities to be able to achieve its growth, these most important capabilities are:
  - ❑ Strong HR structure
  - ❑ Strong structure of Marketing
  - ❑ Strong structure of sales
  - ❑ Key Account Management team
  - ❑ Specialized merchandisers
  - ❑ Strong warehouse management system
  - ❑ Strong information technology and reports systems
- ❑ (company name) must improve visibility if its products in supermarket /supermarket channel either by assigning specialized merchandisers from its own team (or outsource them from local market ) to be able to compete with the fierce competition and stand out off the crowd

# Executive Summary

## Key Success Factors

Despite the positive outlook for (company name) , there are always key business risks which must be managed. There are also several critical success factors that must be mastered to operate profitably

Critical Success Factors	Description
Brand Performance	<ul style="list-style-type: none"><li>▪ Develop distinctive products that attract and delight customers</li><li>▪ Sales &amp; Marketing efforts that stress (company name) points of distinctiveness</li><li>▪ Identify the most appropriate prices for target customers for each product</li></ul>
Team building	<ul style="list-style-type: none"><li>▪ Recruiting the best people to perform</li><li>▪ Put the right people in the right place</li></ul>
Category Dominance	<ul style="list-style-type: none"><li>▪ Sheer variety and quantity of popular products in certain categories</li><li>▪ Focus on high turn over category in specific channel</li></ul>
Superior Accounts Receivables Management	<ul style="list-style-type: none"><li>▪ Reduce risk of bad de(company name)</li><li>▪ Free sufficient cash to finance operations and growth</li></ul>
Strong Marketing and Sales Planning	<ul style="list-style-type: none"><li>▪ Short, medium and long term Plans</li><li>▪ Channels ,category and customer planning</li><li>▪ Clear budget with level of authority</li></ul>



# Executive Summary

## Road Map



FOR IMPROVEMNET, A WELL PLANNED PROGRAM SHOULD BE IMPLEMENTED OVER 9 MONTHS AND DIVIDED INTO 4 PHASES

### Mobilization

- Identify development team
- Set teams objective
- Put action plan
- Resources planning
- Setting project milestones
- Organization structure

30 Days

### Lay the tracks

- Develop Sales & Marketing policies & procedures
- Develop Human Resources policies & procedures
- Develop Purchasing policies & procedures
- Develop warehouse management policies & procedures
- Recruitment to fill in vacancies
- Establish Authority Matrix
- Phase one , Pilot test , restructuring of Jeddah Branch, increase sales , Key Account Management, product rationalization

90 Days

### Implementation

- Develop new strategy that is aligned with the previous phase
- Implementation of sales policies & procedures
- Implementation of Marketing policies & procedures
- Implementation of human resources policies & procedures
- Implementation of warehouse management
- Implementation of purchasing policies & procedures
- Implementation of authority matrix

90 Days

### Launch & Sustain

- Evaluate authority matrix efficiency and fine tune when needed
- Cascade sales policies & procedures to other regions/branches
- Evaluate and measure performance of Implementation of sales policies & procedures and adapt it to suit the real situation on ground
- Evaluate and measure performance of the policies implementation of:  
Human resources  
Purchasing  
Warehouse

60 Days

# Executive Summary

## Road Map



### Program Content

#### Organization Structure & Authority Matrix

- Develop general organization structure for the company and for each department
- Establish authority matrix
- Define relationship between the board, general manager and department managers

#### Marketing Policies & Procedures

- Marketing plan
- Brand management
- Product rationalization
- Media & advertising
- New product launch
- Special offers policies and evaluation

#### Sales Policies & Procedures

- Sales targets
- Key account management
- Customer classification
- Channels strategies and plans
- Cash van operation
- Channels segmentations
- Sales team performance evaluation
- Returns policies & procedures
- Sales incentive

#### Human Resources Policies & Procedures

- Recruitment policies & procedures
- Training
- Salary scale
- Compensation & benefits
- Staff file maintenance
- Allowance management
- Travel expenses

#### Logistics Services

- Stock management policies & procedures
- Warehouse management
- Supply chain management
- Purchasing policies & procedures

# Executive Summary

## Road Map



### Pilot test & Fine tune

Pilot test  
Jeddah Branch

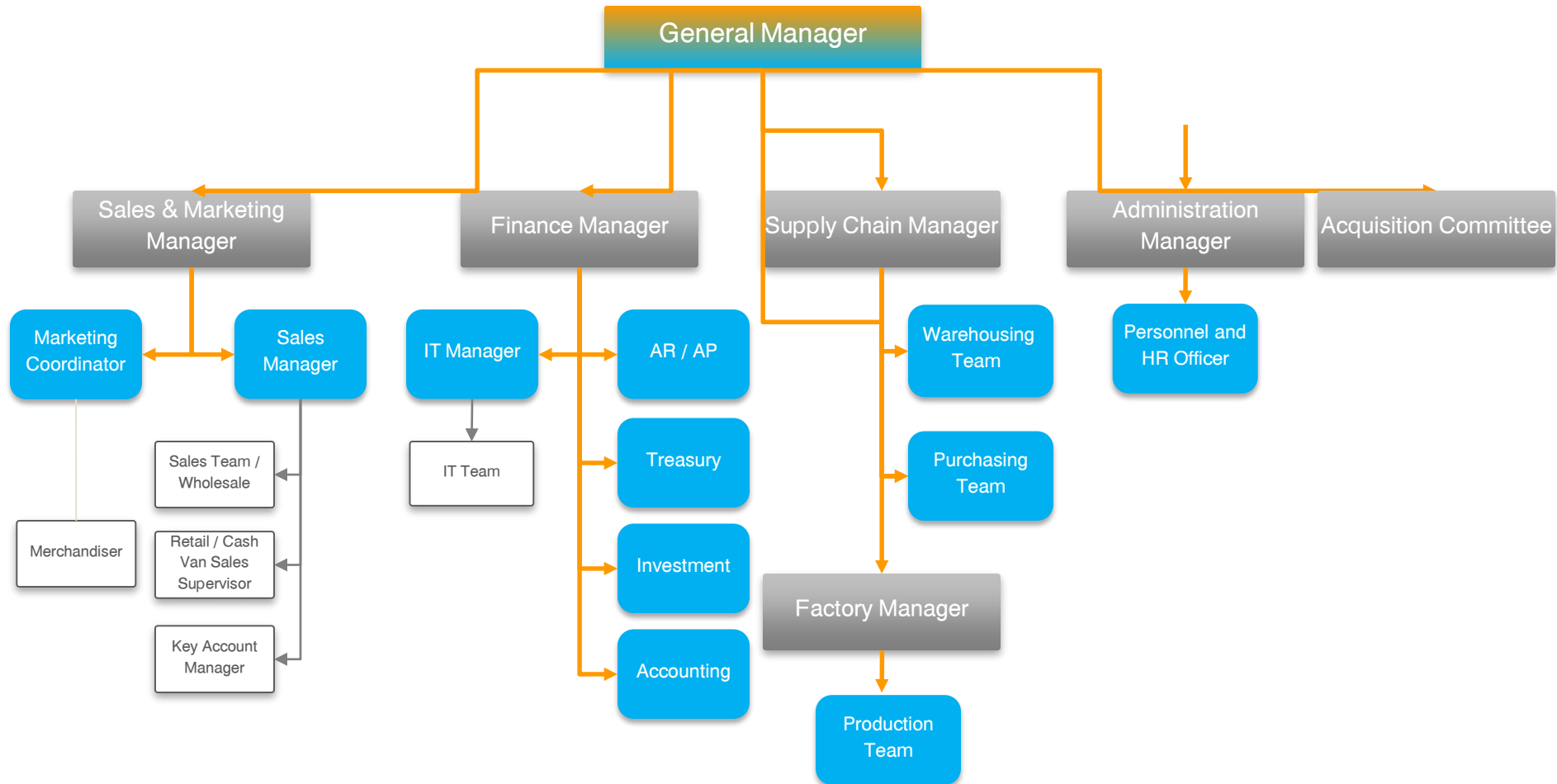
#### Launching Phase One:

- Sales Plan
- Product portfolio evaluation
- Sales forecast
- Customers / channels pricing strategy
- Customers classification and channel segmentation
- Sales targets
- Organization structure
- Key Account Management & contracts
- Cash van operation
- Sales incentive scheme
- Customer services
- Brand management

# (company name) Operating Model

## Organization Structure

We recommend a functional organization structure for (company name) to strengthen the capabilities and performance of each function and its core tasks



# Growth Strategy Industry Trends

## Trend

1 Hypermarkets, supermarkets power

2 Retail & shopping experience boom

3 Direct store delivery

4 Fierce competition

5 Consolidation

6 Private label

## Impact

- Increase buying power of channels & , margin collapsed by manufacturers
- increase of shopping varieties, & visit frequency (2 X week) & smaller basket size
- Restraints on deliveries and increase of deliveries cost
- Squeezed margins (end-to-end efficiency a must)
- Category consolidation and High barriers to entry
- Lower margins & market share leading to more demand on innovation

Retail is Power